Sample Comprehensive Victim Services Client Survey

Introduction: Please help us improve our services by sharing your experience with us.

Directions: Please indicate whether you agree or disagree with the following statements:

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		Strongly Agree	Agree	Disagree	Strongly Disagree	Neutral	
1.	I now know how being a victim of violence may affect important aspects of my life.	5	4	3	2		
2.	My crime-related symptoms (e.g., sleeplessness, nervousness, fear or anxiety, etc.) are less frequent or less severe since I became involved with this agency.	5	4	3	2	1	
3.	I am using skills that I learned at this agency to cope with my situation.	5	4	3	2		
4.	I have been able to identify a support system to help me address my concerns.	5	4	3	2	1	
5.	I now have a better understanding of how the criminal justice system works.	5	4	3	2		
6.	This agency helped me learn how to access benefits or community resources.	5	4	3	2	1	
7.	I am satisfied with the services I have received through this program.	(5)	4	(3)	(2)	(1)	

Thank you for your assistance in completing our survey!

Client Survey: Revised April 30, 2004